



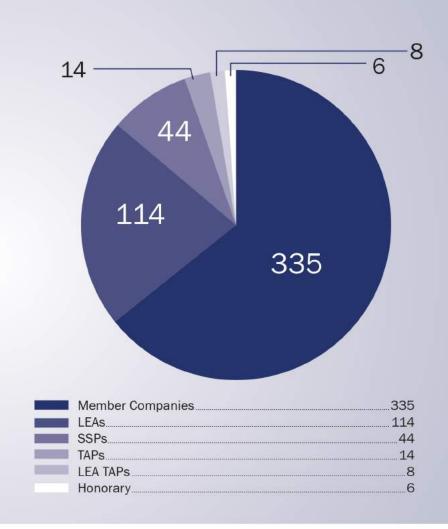
### **ABOUT TAPA EMEA**



## TAPA's mission is to minimise losses from the supply chain

TAPA members benefit from:- Cargo crime incident alerts & intelligence- Monthly, quarterly & annual freight loss reports - Industry-leading Security Standards for facilities, trucking and secure parking - Training to support TAPA Security Standards certification- Access to regulatory bodies and law enforcement agencies - Global conferences & networking events.

- · A forum on loss prevention
- Certified Industry Security Standards
- Incident intelligence
- Training
- Networking & sharing of best practice
- Collaboration with regulatory bodies
   & law enforcement agencies



## THREATS TO TODAY'S SUPPLY CHAINS



- Terrorism
- Cyberattacks
- Organised crime gangs
- Opportunists
- Fraudulent pick-ups
- Manipulation of online freight exchanges



- Bogus 'police' stops
- Truck hijackings
- 'Curtain-cutting' of parked trailers
- Thefts from moving vehicles
- Internal thefts
- Clandestine intrusions

Many attacks now involve violence or the threat of violence, more and more criminals use weapons, and innocent lives have been lost

## THE IMPACT OF CARGO CRIME



## THREATS TO BUSINESS

- Risks to employee & public safety
- Financial cost of recovery
- Inability to fulfill customer orders
- Damaged reputation & brand
- Disrupted production schedules
- Lost productivity
- Increased insurance premiums

## **ECONOMIC THREATS**

- Major companies want to avoid crime 'hotspots'
- Potential impact on employment
   & national/regional investment
- Additional pressure on police resources

The true cost of loss can be 5-7 x the value of the stolen goods. In Europe alone, one EU study\* estimated the cost of cargo crime to be some €8.2 billion annually.

\* SOURCE: European Parliament study: Organised theft of commercial vehicles & their loads in the European Union



RECORDED **CARGO CRIMES** IN EMEA

Number of major losses with a value over €100,000

> The United Kingdom recorded the highest number of cargo crimes - 51.8% of the annual total and a 25.6% increase YoY

Number of cargo crimes reported to TAPA's IIS in EMEA - up 10.3% over the 2,611 theft incidents in 2016

Average loss for cargo thefts with a value

Number of countries in the EMEA region reporting cargo theft incidents in 2017 vs. 34 in 2016

in supply chain thefts

Food & Drink was the IIS product category with most thefts, 282 in total or 9.8% of all crimes

€105,081,153

€8,108,416 @

near Heathrow Airport's Terminal 4 in the UK on 14 March 2017

4.5% year-on-year increase in crimes with losses over €100K

Number of TAPA IIS product categories recording losses

58.6% of crimes provided a loss value

€54,986,504

Total value of recorded crimes with a loss of more than €100,000

Annual increase in recorded cargo crimes in Unsecured Parking locations compared to 2016

€50,000 and €100,000

Of reported incidents involved Theft from Vehicle, 2,114 crimes in total

€395,586

Average loss for the 139 major cargo crimes in EMEA

€25.3m

Total value of losses between €50,000-€100,000

Of the freight theft incidents in EMEA took place in Unsecured Parking locations in 2017

Or 2,779 of crimes recorded in 2017 took place in 10 countries in EMEA





## 2017 - A YEAR OF RISING CARGO CRIME



## Based on loss data reported to TAPA's Incident Information Service (IIS) in the EMEA region for the 12 months of 2017 vs. 2016



2017 2016

## **EMEA CARGO CRIME BY COUNTRY IN 2017**



dat			
COUNTRY	2017	VS. 2016	% CHANGE YoY
AUSTRIA	3	13	-76.90%
BELGIUM	39	19	105.20%
BOSNIA & HERZEGOVINA	2	0	n/a
BOTSWANA	1	0	n/a
CYPRUS	1	0	n/a
CZECH REPUBLIC	15	8	87.50%
DENMARK	12	5	140%
EGYPT	1	0	n/a
FRANCE	65	47	38.20%
GEORGIA	1	0	n/a
GERMANY	262	304	-13.80%
GREECE	4	0	n/a
HUNGARY	1	1	no change
IRELAND	2	2	no change
ITALY	48	60	-20%
KAZAKHSTAN	1	0	n/a
KENYA	3	2	50%
LATVIA	1	0	n/a
LUXEMBOURG	1	13	-92.30%
MACEDONIA	3	0	n/a
MONGOLIA	1	0	n/a

COUNTRY	2017	VS. 2016	% CHANGE YoY
MOZAMBIQUE	1	1	no change
NAMIBIA	1	0	n/a
NETHERLANDS	579	572	1.20%
NIGERIA	1	4	-75%
NORWAY	13	2	550%
POLAND	13	11	18.10%
ROMANIA	1	2	-50%
RUSSIA	44	62	-29%
SERBIA	1	0	n/a
SLOVAKIA	5	0	n/a
SLOVENIA	5	0	n/a
SOUTH AFRICA	53	48	10.40%
SPAIN	39	29	34.40%
SWAZILAND	1	0	n/a
SWEDEN	157	196	-19.80%
TUNISIA	1	0	n/a
UGANDA	1	1	no change
UKRAINE	2	2	no change
UNITED ARAB EMIRATES	2	2	no change
UNITED KINGDOM	1,493	1,188	25.60%

\*Note: Switzerland (9), Algeria (1), Andorra (1), Bulgaria (1), Ĉote D'Ivoire (1), Finland (1), Liechtenstein (1), Portugal (1) and Turkey (1) all recorded crimes in the TAPA EMEA IIS database in 2016, but none in 2017. The overall total number for 2016 was 2,611.

**TOTAL** 

2,880

2,594\*

% CHANGE YOY **11%** 

## COUNTRIES RECORDING MAJOR CARGO LOSSES IN EMEA IN 2017 - BY PRODUCT



COUNTRY	2017	2016	% CHANGE YoY	COMBINED VALUE OF MAJOR LOSSES IN 2017	AVERAGE MAJOR LOSS VALUE IN 2017	* Note: The total number of major cargo crimes in
AUSTRIA	1	1	No change	€ 135,000	€ 135,000	EMEA in 2016
BELGIUM	2	0	n/a	€ 722,824	€ 361,412	was 133 and also included
CZECH REPUBLIC	1	0	n/a	€ 450,000	€ 450,000	single incidents
DENMARK	1	1	No change	€ 266,666	€ 266,666	in Bulgaria and
FRANCE	1	4	-75%	€ 1,700,000	€ 1,700,000	Ukraine.
GERMANY	16	22	-27.20%	€ 3,218,631	€ 201,164	These two countries did not
GREECE	1	0	n/a	€ 326,378	€ 326,378	record any major
ITALY	3	10	-70%	€ 809,770	€ 269,923	incidents in 2017.
KAZAKHSTAN	1	0	n/a	€ 149,000	€ 149,000	
KENYA	1	0	n/a	€ 184,801	€ 184,801	
NETHERLANDS	6	3	100%	€ 1,593,777	€ 265,629	
NORWAY	2	0	n/a	€ 229,072	€ 114,537	
POLAND	2	1	100%	€ 1,636,000	€ 818,000	
RUSSIA	1	4	-75%	€ 112,000	€ 112,000	
SLOVAKIA	1	0	n/a	€ 180,000	€ 180,000	
SOUTH AFRICA	8	7	14.20%	€ 6,854,175	€ 856,771	
SPAIN	6	5	20%	€ 1,968,514	€ 328,085	100
SWEDEN	6	9	-33.30%	€ 1,247,683	€ 207,947	The state of the s
UNITED ARAB EMIRATES	1	0	n/a	€ 1,014,040	€ 1,014,040	
UNITED KINGDOM	78	64	21.80%	€ 32,188,173	€ 412,668	
TOTAL	<sup>2017:</sup> 139	<sup>2016:</sup> 131*	DI ARABIA	€54,986,504	€398,452	

MINIMISING RISK IN GLOBAL SUPPLY CHAINS

## **TOP 10 CARGO CRIMES IN 2017**





€8,108,416

The theft of cash-in-transit from an armoured vehicle near Heathrow Airport's Terminal 4 on 14 March



€5,864,594

Thieves used their own tractor unit to steal two trailers loaded with car engines in the UK West Midlands on 31 January



€3,466,907

A truck hijacking in Johannesburg, South Africa, on 24 June and the thefts of electronics goods



€2,347,879

The theft of 15th & 16th century antique books from a warehouse near Heathrow Airport, UK, on 12 February



€1,743,861

Thieves dressed as police officers intercepted a cargo on cash at Johannesburg's O.R. Tambo International Airport on 7 March



€1,526,113

A violent truck hijacking by four offenders and the loss of 2,000 laptops in Accrington, UK, on 5 January



€1,500,000

The Deceptive Pick-up of a shipment of televisions from an Authorised 3rd Party Facility in Poland on 9 October



€1,137,865

A Deceptive Pick-up of 20 tonnes of metal from an Origin Facility in Leicestershire, UK, on 25 September



€1,135,601

Thieves arrived at a secured yard in a tractor unit and stole a trailer loaded with whiskey on 3 December in Banbury, UK



€1,014,040

An employee at an Origin Facility in Sharjah, UAE, stole pharmaceuticals to sell on to other companies on 24 January

## MAJOR CARGO THEFTS OVER €100,000 IN EMEA IN 2017



PROPUST	NUMBER OF INCIDENTS	TOTAL VALUE OF INCIDENTS		ARA
PRODUCT	NUMBER OF INCIDENTS	TOTAL VALUE OF INCIDENTS	i i	C C J
FOOD & DRINK	20	€ 3,941,450	A STATE OF THE STA	1 1 15
CLOTHING & FOOTWEAR	19	€ 3,767,374		4
COMPUTERS/LAPTOPS	18	€ 5,425,166	THE SHEET SHEET	
FURNITURE/HOUSEHOLD APPLIANCES	18	€ 3,820,406	TAVAVAT	RUSSIA
MISCELLANEOUS	11	€ 7,150,014	The second second	
CAR PARTS	9	€ 7,479,200	Maria and Friance	
PHONES	8	€ 4,075,248	CEMAN DIANG	KAZAKHSTAN
METAL	6	€ 1,732,393	FERNCE SHIMP SHAME	*
TOBACCO	6	€ 1,233,666	COATH	SAMESTINE
NO LOAD	5	€ 1,547,486	BEN TURKEY	THEOLOGICAL
PHARMACEUTICALS	4	€ 2,011,862	HOROCCO.	RAQ IRAN
COSMETICS & HYGIENE	3	€ 478,006	ALGERIA LIBYA	
TOOLS/BUILDING MATERIALS	3	€ 474,279		AND ANALYS INTO
TYRES	3	€ 530,337	MAURITANIA MALE NIGES	
CASH	2	€ 9,852,277	SUDAN SUDAN	YEMES
UNSPECIFIED	2	€ 547,759	SURVEY THE HISERIA CANAL MARCAN	DPIA
SPORTS EQUIPMENT	1	€ 812,420		50 M X M
TOYS/GAMES	1	€ 107,161	CAPITA DEMOCRATIC SEN	
		25816	OUTHE COMES TANCANIA	
TOTAL 2017	139	€ 54,986,504	ANGOLA Zawila:	
VS. TOTAL 2016	133	€ 46,689,214	WANCERA AUTOMAN	naha.
% CHANGE YEAR-ON-YEAR	4.50%	17.70%	INDENEG	

## THEFT BY PRODUCT IN ALL RECORDED CRIMES IN 2017



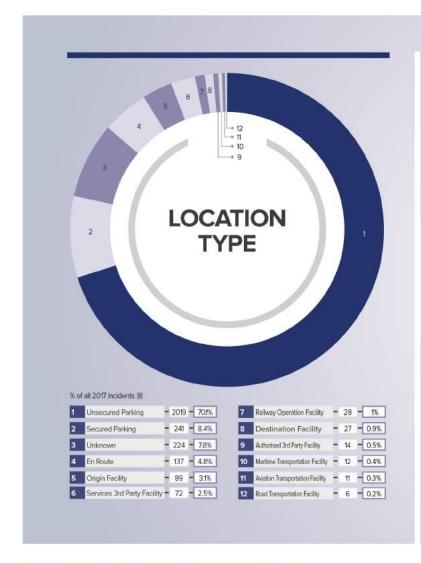
	*Number of incidents ■ % of total ■	Allho (M		Pt	auto,
Unspecified —	999 - 34,77%	A CONTRACTOR OF THE PARTY OF TH			
Miscellaneous —	292 - 10.1%		*		
Food & Drink	282 - 9.8%				
Furniture/Household Appliances —	208 - 7.2%	I			
Clothing & Footwear —	197 - 6.8%				
No Load (Theft of truck and/or trailer)	178 - 6.2%				
Tobacco	129 - 4.5%	_			
Computers/Laptops —	125 - 4.3%	845	M		0.0
Cosmetics & Hygiene —	110 - 3.8%		NY M		
Car Parts —	71 - 2.5%	*/or 00 00	1 1		
Tools/Building Materials —	66 - 2,3%		1		
Tyres —	51 - 1.8%		- SAWANA	//	
Metal	44 - 1.5%				( Control of the cont
Pharmaceuticals	34 - 1.2%				
Toys/Games	32 - 11%				<b>*</b>
Phones —	25 - 0.9%				
Cash	13 - 0.5%	-			
Bicycles —	10 - 0.3%	3		2/15	
Sports Equipment —	10 - 0.3%				
Agricultural Materials	3 - 0.1%		<b>9</b>	100	
Jewellery/Precious Metals —	1- 0.03%		None Money		

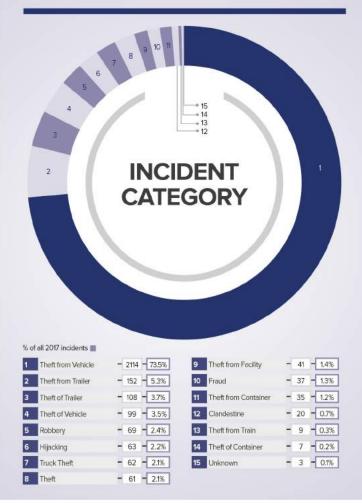
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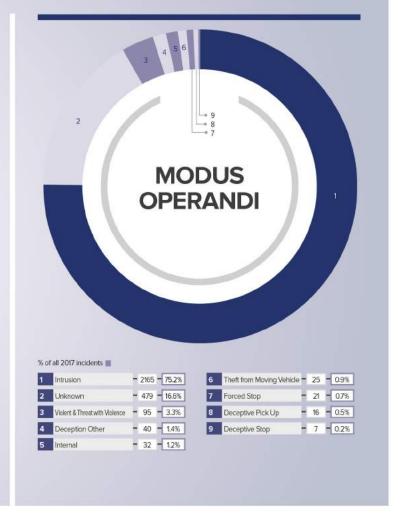
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## **TYPES OF CARGO CRIME IN 2017**









## YEAR-ON-YEAR ANALYSIS



Based on all cargo crimes report	ted to TAPA's Incident Information S	service (IIS) in 2017 vs. 2016 in the EMEA re	gion	
INCIDENT DATA COMPARISON	2017	2016	CHANGE YOY	
Total number of reported cargo crimes	2,880	2,611	+10.3%	
% of freight thefts stating a value	58.6%	43.50%	+15.1%	
Total loss for all incidents recording a value	€105,081,153	€77,655,411	+€27,425,742	
Average loss for the year based on incidents reporting a value	€62,178	€68,359	-€6,181	
Number of major crimes with a loss value of more than €100,000	139 with average loss of €395,586	133 with an average loss of €351,031	+6	
% of crimes classified as major losses	4.7%	5%	-0.3%	
Country with the highest number of recorded freight thefts	United Kingdom - 1,493 incidents  United Kingdom - 1,188 incidents		+25.6%	
Most recorded type of incident	Theft from Vehicle - 2,114 or 73.5%	Vehicle - 2,114 or 73.5% Theft from Vehicle - 1,584 = 60.7%		
Most recorded type of location	ation Unsecured Parking - 2,019 or 70.1% Unsecured Parking - 1,063 incidents = 40.7%		Incidents +89.9%	
Most recorded modus operandi used by thieves	Intrusion - 2,165 or 75.2%	Intrusion - 1,732 incidents = 66.3%	Incidents +25%	
Total number of countries recording cargo losses in EMEA	41	34	+7	
Biggest single loss	€8,108,416 - Internal theft of cash-in-transit near Heathrow Terminal 4 in the United Kingdom on 14 March 2017	€4 million of Jewellery/Precious Metals stolen while En Route in Arezzo, Italy	+€4,108,416	

MINIMISING RISK IN GLOBAL SUPPLY CHAINS

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# HOW IS TAPA HELPING ITS MEMBERS TO PROTECT THEIR SUPPLY CHAINS?

### **CRIME INTELLIGENCE**



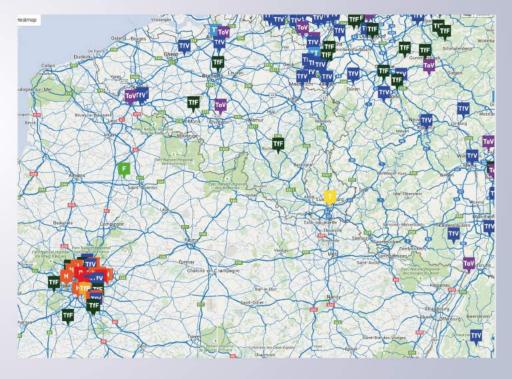
## TAPA's Incident Information Service collates loss data and crime intelligence

- The database helps TAPA members plan their supply chains based on a clearer understanding of crime 'hotspots' and the modus operandi of criminals
- Cargo crime intelligence is reported to TAPA's IIS by members, insurers and law enforcement agencies, and gathered from media sources
- IIS issues latest incident crime alerts to members.
- · Insurers use IIS to assess risk
- IIS produces quarterly and annual cargo crime reports to provide additional insight for its members









## **CERTIFIED INDUSTRY STANDARDS**



## Facility Security Requirements (FSR)

TAPA's Facility Security Requirements (FSR) represent minimum standards specifically for secure warehousing, or in-transit storage, within a supply chain.

- The first TAPA FSR was conducted in 2001.
- FSR certifications are site/facility
- TAPA's FSR is reviewed/updated every 3 years based on current risks
- · Three levels of certification:
- FSR Level A Highest security protection
- FSR Level B Mid-level security protection
- FSR Level C Lowest Security protection
- Levels A, B & C are audited by TAPA-approved Independent Audit Bodies
- Level C can also be achieved by self-certification by an in-house TAPA-trained auditor
- By end Q4/17 = 645 TAPA FSR certifications in EMEA



### **CERTIFIED INDUSTRY STANDARDS**



## Trucking Security Requirements (TSR)

TAPA's Trucking Security Requirements (TSR) focus exclusively on transport by truck and represents minimum Standards specifically for transporting products via road within a supply chain.

- TSR was launched in 2005
- TAPA's TSR is reviewed/updated every 3 years based on current risks
- Three levels of certification:
- TSR Level 1 Highest security protection
- TSR Level 2 Mid-level security protection
- TSR Level 3 Lowest level security protection
- Levels 1,2 & 3 are audited by TAPA-approved Independent Audit Bodies (IAB)
- Level 3 can also be achieved by self-certification by an in-house TAPA-trained auditor
- By end Q4/17 = 126 TAPA TSR certifications in EMEA



### **CERTIFIED INDUSTRY STANDARDS**



## Parking Security Requirements (PSR)

TAPA EMEA aims to ensure a wide choice of credible secure parking place options are available to its members and associates.

- Launched in 2018, TAPA's PSR offers a number of options and security levels to Parking Place Operators (PPO)
- PSR is available to independent PPO's and those PPO's included in other secure parking schemes
- · Five levels of classification:
- PSR Level 1 Highest security protection with a formal certification
- PSR Level 2 Mid-level security protection with a formal certification
- PSR Level 3 Lowest security protection with a formal certification
- PSR Partnership Declaration Minimum entry level not requiring a formal certification
- PSR Mutual Recognition Agreement Formal recognition of Secure Parking Schemes designed and operated by other TAPA-approved organisations



### **COLLABORATING WITH PARTNERS**



## WORKING WITH LIKE-MINDED PARTNERS

TAPA works closely alongside law enforcement agencies, regulatory bodies and other stakeholders that share a joint commitment to promoting supply chain security and reducing the threat of cargo crime.

Collaboration and shared intelligence remains the best way to fight crime.

TAPA is always looking for new partners.

















## **NETWORKING & COMMUNICATIONS**



## **MAIN CONFERENCES**

TAPA EMEA hosts 2 x 2-day conferences a year in a major city in EMEA with 350+ security professionals per event





## **REGIONAL CONFERENCES**

Scheduled in key cargo crime 'hot spots, in EMEA throughout the year





## SPEAKERS & PANELISTS

- Governments
- Manufacturers
- · Law enforcement agencies
- Insurers
- Logistics service providers
- Technology & equipment suppliers

## ONLINE Public and password protected information & intelligence

## **E-MAGAZINE**

Every month, TAPA EMEA's Vigilant e-mag includes the latest crime data and incident news, case studies and regulatory updates







### **HOW CAN YOU HELP US?**



- Become a member
- Share source/s of credible cargo crime incident intelligence





- Identify secure parking sites in EMEA
- Deploy our Security Standards

 Provide editorial reports for our magazine that assist our members' supply chain resilience



## Contact us at info@tapaemea.org

## THANK YOU. ANY QUESTIONS?

SETTING THE STANDARD FOR SECURE SUPPLY CHAINS www.tapaemea.org