



EC - Safe & Secure Truck Parking Areas (SSTPA) 2022



Perimeter							
Bronze Level		Silver Level		Gold Level		Platinum Level	
B.1	The perimeter of the safe and secure parking area shall be secured via a visual deterrent. The visual deterrent shall be located on the ground to indicate the perimeter of the safe and secure parking area and that only freight vehicles and authorised vehicles are allowed in the parking area	S.1	The perimeter of the safe and secure parking area shall be secured via at least a physical deterrent which hinders the passage and only allows entrance and exit of the safe and secure parking areas via the defined entry and exit points. The perimeter of the safe and secure parking area shall be secured via continuous video monitoring and recording as well as by a visual deterrent	G.1	The perimeter of the safe and secure parking area shall be secured by a physical barrier of at least 1.8 metres high. There shall be a clear zone of 1 metre between the barrier and the parking area	P.1	The perimeter of the safe and secure parking area shall be secured by means of a continuous barrier of at least 1.8 metres high with deterrents to climb over. There shall be a clear zone of 1 metre between the barrier and the parking area
B.2	The perimeter of the safe and secure parking area shall be lit at 15 Lux	S.2	The CCTV system shall have a minimum continuous digital recording of 5 frames per second or based on motion detection with pre- and post-recording and true day and night HD resolution cameras with 720 pixels	G.2	Measures to prevent unintentional damage to the barriers shall be put in place	P.2	Measures to prevent intentional and unintentional damage to barriers shall be put in place
B.3	Any vegetation around the perimeter of the safe and secure parking area shall be trimmed to ensure good visibility	S.3	The safe and secure parking area operator shall carry out a CCTV routine check every 72 hours, of which a record must be kept for one week	G.3	The perimeter of the safe and secure parking area shall be lit at 25 Lux	P.3	The perimeter of the safe and secure parking area shall be lit at 25 Lux
		S.4	The safe and secure parking area operator shall carry out a functional CCTV system check at least every 48h	G.4	The entire perimeter of the safe and secure parking area shall be monitored by continuous video surveillance, leaving no blank spots	P.4	The entire perimeter of the safe and secure parking area shall be monitored by continuous video surveillance, leaving no blank spots
		S.5	The CCTV data shall be kept for a period of 30 days unless the applicable national or Union legislation requires a shorter retention period. In that case, the longest retention period permitted by law shall apply	G.5	The CCTV system shall have a minimum continuous recording of 5 frames per second or based on motion detection with pre- and post-recording and true day and night HD resolution cameras with 720 pixels	P.5	The CCTV system shall have a minimum continuous digital recording of 5 frames per second or based on motion detection with pre- and post-recording and true day and night HD resolution cameras with 720 pixels
		S.6	The safe and secure parking area shall have a CCTV warranty, service level agreement in place or demonstrate own maintenance capabilities. The CCTV systems at the safe and secure parking area shall always be operated by qualified technicians	G.6	The safe and secure parking area operator shall carry out a CCTV routine check every 48 hours of which a record must be kept for one week	P.6	The safe and secure parking area operator shall carry out a CCTV routine check every 48 hours, of which a record must be kept for one week
		S.7	The perimeter of the safe and secure parking area shall be lit at 20 Lux.	G.7	The safe and secure parking area operator shall carry out a functional CCTV system check at least every 24 hours	P.7	The safe and secure parking area operator shall carry out a functional CCTV system check at least every 24 hours
		S.8	Any vegetation around the perimeter of the safe and secure parking area shall be trimmed to ensure good visibility	G.8	The CCTV data shall be kept for a period of 30 days unless the applicable national or Union legislation requires a shorter retention period. In that case, the longest possible retention period permitted by law shall apply.	P.8	The CCTV data shall be kept for a period of 30 days unless the applicable national or Union legislation requires a shorter retention period. In that case, the longest possible retention period permitted by law shall apply
		G.9	The safe and secure parking area shall have a CCTV warranty or service level agreement with at least one service visit by a qualified specialised organisation per year in place, or demonstrate own maintenance capabilities. The CCTV systems at the safe and secure parking area shall always be operated by qualified technicians	P.9	The safe and secure parking area shall have a CCTV warranty or service level agreement with at least two service visits by a qualified specialised organisation per year in place or demonstrate own maintenance capabilities. The CCTV systems at the safe and secure parking area shall always be operated by qualified technicians.		
		G.10	The CCTV and access events shall be synchronised through a common noting software	P.10	The CCTV and access events shall be synchronised through a common noting software		
G.11	In case of a network outage all CCTV and access events shall be locally stored and uploaded once the connections are re-established to the central registration equipment	P.11	Security CCTV events on the parking shall be reviewed by personnel using web-based clients. In case of a network outage all CCTV and access events shall be locally stored and uploaded once the connections are re-established to the central registration equipment				
G.12	Any vegetation around the perimeter of the safe and secure parking area shall be trimmed to ensure good visibility	P.12	CCTV images shall be remotely controlled (24/7) by an external monitoring and alarm receiving centre, unless security staff is on site				
		P.13	The CCTV system shall provide intrusion as well as over climbing alarms, and raise alarm by audio or light signalling on the parking as well as in monitoring and alarm receiving centres				
		P.14	Any vegetation around the perimeter of the safe and secure parking area shall be trimmed to ensure good visibility				

Parking Area							
Bronze Level		Silver Level		Gold Level		Platinum Level	
B.4	Appropriate signage shall indicate that only freight vehicles and authorised vehicles are allowed in the parking area	S.9	Appropriate signage shall indicate that only freight vehicles and authorised vehicles are allowed in the parking area	G.13	Appropriate signage shall indicate that only freight vehicles and authorised vehicles are allowed in the parking area.	P.15	Appropriate signage shall indicate that only freight vehicles and authorised vehicles are allowed in the parking area
B.5	Physical or remote surveillance checks shall be conducted minimum once every 24 hours	S.10	Physical or remote surveillance checks shall be carried out minimum twice every 24 hours, and at least once during the day and once during the night	G.14	Physical or remote surveillance checks shall be carried out minimum twice every 24 hours and at least once during the day and once during the night	P.16	Lanes of the parking area and pedestrian lanes shall be marked and be lit at 15 Lux
B.6	Any vegetation in the parking area shall be trimmed to ensure good visibility	S.11	Any existing vehicle and pedestrian lanes of the parking area shall be lit at 15 Lux	G.15	Lanes of the parking area and pedestrian lanes shall be marked and be lit at 15 Lux	P.17	Any vegetation in the parking area shall be trimmed to ensure good visibility
B.7	Any existing vehicle and pedestrian lanes of the parking area shall be lit at 15 Lux	S.12	Any vegetation in the parking area shall be trimmed to ensure good visibility	G.16	Any vegetation in the parking area shall be trimmed to ensure good visibility	P.18	The site shall be manned or video-controlled 24/7.
						P.19	Requirements for CCTV under the section 'perimeter' of this level of security shall also apply for the purpose of CCTV at the parking area

Entry / Exit							
Bronze Level		Silver Level		Gold Level		Platinum Level	
B.8	Entry and exit points of the safe and secure parking area shall be lit at 25 Lux	S.13	Entry and exit points of the safe and secure parking area shall be lit at 25 Lux and be secured by barriers. Those barriers shall be equipped with a voice intercom system and ticketing system	G.17	Entry and exit points of the safe and secure parking area shall be lit at 25 Lux and be secured by barriers with under-climbing and over-climbing protection and traffic lights	P.20	Entry and exit points of the safe and secure parking area shall be lit at 25 Lux and be secured by gates with under-climbing and over-climbing protection or by barriers with over and under climbing protection supplemented by bollards.
B.9	CCTV providing good image quality shall be installed and working at all entry and exit points of the safe and secure parking area	S.14	CCTV providing good image quality shall be installed and working at all entry and exit points of the safe and secure parking area. Requirements for CCTV under the section 'perimeter' of this level of security shall also apply for the purpose of CCTV at entry and exit points	G.18	CCTV providing good image quality shall be installed and working at all entry and exit points of the safe and secure parking area. The entry and exit points shall be equipped with license plate recognition technology. Records of entering and exiting vehicles shall be saved in accordance with the applicable national or Union legislation.	P.21	CCTV providing good image quality shall be installed and working at all entry and exit points of the safe and secure parking area. Entry and exit points including pedestrian entry and exit points shall be monitored in real time.
B.10	The CCTV system shall have a minimum digital continuous recording (5 frames per second) or based on motion detection with pre- and post-recording and true day and night HD resolution cameras with 720 pixels			G.19	Entry and exit points of the safe and secure parking area shall be secured through intrusion prevention and detection mechanisms such as turnstiles for pedestrians at minimum 1.80 metres high. Points of access to services such as toilets, restaurants and shops shall be equipped with tripod turnstiles when there is a direct access between the parking area and those services	P.22	Requirements for CCTV under the section 'perimeter' of this level of security shall also apply for the purpose of CCTV at entry and exit points
B.11	The safe and secure parking area operator shall carry out a CCTV routine check once a week, of which a record must be kept for one week. The safe and secure parking area operator shall carry out a functional CCTV system check at least every 48 hours					P.23	Entry and exit points of the safe and secure parking area shall be secured through intrusion prevention and detection mechanisms such as turnstiles for pedestrians at minimum 1.80 metres high. Points of access to services such as toilets, restaurants and shops shall be equipped with tripod turnstiles when there is a direct access between the parking area and those services
B.12	The CCTV data shall be kept for a period of 30 days unless the applicable national or Union legislation requires a shorter retention period. In that case, the longest retention period permitted by law shall apply					P.24	The entry and exit points of the safe and secure parking area shall be equipped with license plate recognition technology. When exiting the safe and secure parking area, the security staff shall verify if the license plate matches the entry and exit verification system identifier, e.g. tickets, RFID readers or QR codes. Records of vehicles entering and exiting the safe and secure parking area shall be saved in accordance with the applicable national or Union legislation
B.13	The safe and secure parking area shall have a CCTV warranty, service level agreement in place or demonstrate own maintenance capabilities. The CCTV systems at the safe and secure parking area shall always be operated by qualified technicians					P.25	The entry and exit points of the safe and secure parking area shall be secured via a two-step verification system comprising the checks of the licence plate and an additional relevant method chosen by the safe and secure parking area which would allow identification and verification of the drivers, any person accompanying a driver and any other authorised person entering the parking
						P.26	Any potential gatehouse shall be able to withstand an external attack, including a closing mechanism for the doors of the guardhouse

Staff procedures							
Bronze Level		Silver Level		Gold Level		Platinum Level	
B.14	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a security plan, which includes all aspects from risk prevention and mitigation to response in collaboration with law enforcement, shall be in place	S.15	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a security plan shall be in place to examine the particular risks faced by the safe and secure parking area due to factors such as its location, types of users traffic safety conditions, crime rates and general security considerations	G.20	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a security plan shall be in place to examine the particular risks faced by the safe and secure parking area due to factors such as its location, types of clients, traffic safety conditions, crime rates and general security considerations	P.27	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a security plan shall be in place to examine the particular risks faced by the safe and secure parking area due to factors such as its location, types of clients, traffic safety conditions, crime rates and general security considerations
B.15	The safe and secure parking area shall appoint a person responsible for staff procedures in case of incidents. The safe and secure parking area staff must have access to a full list of local law enforcement at all times	S.16	The safe and secure parking area shall appoint a person responsible for staff procedures in case of incidents. The safe and secure parking area staff must have access to a full list of local law enforcement at all times	G.21	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a business continuity plan shall be in place. It shall include detailed measures on how to respond to disruptive incidents and maintain delivery of critical activities during an incident. The management of the safe and secure parking area shall be able to demonstrate the implementation of those measures.	P.28	Based on an annual risk assessment and without prejudice to national legislation establishing additional requirements, a business continuity plan shall be in place. It shall include detailed measures on how to respond to disruptive incidents and maintain delivery of critical activities during an incident. The management of the safe and secure parking area shall be able to demonstrate the implementation of those measures
B.16	A procedure shall be in place for cases where unauthorised vehicles are parked in the safe and secure parking area. That procedure shall be clearly displayed on the safe and secure parking area.	S.17	A procedure shall be in place for cases where unauthorised vehicles are parked in the safe and secure parking area. That procedure shall be clearly displayed on the safe and secure parking area	G.22	A procedure shall be in place for cases where unauthorised vehicles are parked in the safe and secure parking area. That procedure shall be clearly displayed on the safe and secure parking area	P.29	A procedure shall be in place for cases where unauthorised vehicles are parked in the safe and secure parking area. That procedure shall be clearly displayed on the safe and secure parking area
B.17	The reporting of incidents and crimes to the staff and police shall be facilitated thanks to the display of a clear procedure at the safe and secure parking area	S.18	The reporting of incidents and crimes to the staff and police shall be facilitated thanks to the display of a clear procedure at the safe and secure parking area	G.23	Assistance to users shall be available 24/7	P.30	Assistance to users shall be available 24/7
		S.19	Assistance to users shall be available 24/7	G.24	The reporting of incidents and crimes to the staff and police shall be facilitated thanks to the display of a clear procedure at the safe and secure parking area	P.31	The reporting of incidents and crimes to the security staff and police shall be facilitated thanks to the display of a clear procedure at the safe and secure parking area
				G.25	A person responsible for staff procedures shall be appointed	P.32	A person responsible for staff procedures shall be appointed
				G.26	The parking area management system shall be prepared for DATEX II data transfer	P.33	A technical user manual shall be used
						P.34	Alarm response procedures shall be put in place
						P.35	The parking area management system shall be prepared for DATEX II data transfer
						P.36	Secure pre-booking shall be available via phone, contact forms, email, apps or booking platforms. If pre-booking is offered via apps or similar booking systems, data transmission must happen in real time

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All Levels

Gender-friendly sanitary facilities	
SER.1	Separate toilets and showers for male and for female users shall be available and working. Showers shall provide warm water
SER.2	Water taps shall be available and working and providing warm water. Hand soap shall be provided free of charge
SER.3	Waste bins shall be available on site and be regularly emptied
SER.4	Toilets, showers and water basins shall be cleaned and checked daily at regular intervals. The cleaning schedule shall be displayed
Food and beverage purchasing and consumption options	
SER.5	Snacks and drinks shall be available for purchase 24 hours a day, 7 days a week
SER.6	A dining area for drivers shall be available
Communication connections	
SER.7	Internet connection shall be available free of charge
Power supply	
SER.8	Electrical sockets shall be available for personal use.
SER.9	By 31 December 2026, electric power facilities for refrigerated road transport vehicles shall be available on-site
Emergency contact points and procedures	
SER.10	Clear signs shall be provided in order to ensure safe traffic movement at the parking facility
SER.11	Emergency contacts shall be displayed at the parking facility at least in the national official language and in English. They shall be supported by easily understandable pictograms
Training	
SER.12	Operators of safe and secure parking areas shall ensure that their on-site and remote staff operating on safe and secure parking areas, as well as the parking manager, attend a training on the Union standards for safe and secure parking areas.
SER.13	New staff shall take that training within the six months following their entry into service. The training shall cover the following topics: -staff training and supervision; -accident management; -surveillance and monitoring; -technology
SER.14	Safe and secure parking areas shall display on-site the information for users on how to submit a complaint to the relevant certification body

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